

Tax Account or Payment Enquiries:

Call: 780.865.6017
Email: taxes@hinton.ca
Office: 2nd Floor, 131 Civic Centre Road

Terms of Payment:

Due Date for tax payment is the date shown on the front of this notice to avoid penalties. Payment must be received no later than the date specified on the front of this notice.

Note: Taxes levied are deemed to have been imposed for the period from January 1 to December 31 of the current year.

Penalties on Current Taxes:

No penalty is incurred if balance is paid on or before the due date indicated on the front of this notice. Failure to make payment on or before the due date or any subsequent penalty assessment date will result in a penalty charge. Penalties are assessed, on the unpaid balance of the current year taxes and will be added into and form part of the unpaid tax balance.

Penalty Rates:

Date	Penalty	Date	Penalty	Date	Penalty
Jul 1	9%	Aug 1	6%	Jan 1	15%

Penalties for Taxes in Arrears:

The Town of Hinton Bylaw No. 800-1 pursuant to the *Municipal Government Act, being the Revised Statutes of Alberta 2000 Chapter M-26* and amendments thereto, provides for the payment of taxes and certain penalties for unpaid taxes.

All taxes unpaid after December 31 of the current year are deemed to be in arrears and subject to penalties. Where there are arrears outstanding, partial payment shall be applied first to the arrears then to the current taxes, in accordance with the *Municipal Government Act section 343(1)*.

Note: When taxes are paid by a mortgage company, the owner is responsible to ensure taxes are paid on time.

Assessment Enquiries:

Call: 1.877.867.9079
Email: assessor@powersandassociates.ca

Assessment Complaints:

Pursuant to Section 460 of the Municipal Government Act:

If you believe your assessment to be unfair please contact the assessor for discussion before making an official complaint. If you still believe your assessment to be unfair you may file a written complaint to the Assessment Review Board.

The Assessment Review Board has the authority to review your assessment and direct the assessor to make amendments. The function of the Assessment Review Board is to hear evidence as to whether your property is assessed on an equitable basis with similar properties.

A person wishing to make a complaint about an assessment must do so in accordance to section 460:

- A complaint must be filed to the Town of Hinton in writing by completing the Assessment Review Complaint Form along with the Assessment Appeal Fee.
- A complaint must explain why the complainant believes the information shown on the assessment or tax notice is incorrect.

For more information contact the Town of Hinton Assessment Review Board Clerk 780.740.8059. A complaint form and fee schedule is available on the Town of Hinton website at www.hinton.ca.

Please note that your complaint must be made on or before the final date of complaint as shown on the front of this notice.

Pursuant to Section 479 of the Municipal Government Act: A complaint against your assessed property value does not exempt you from paying taxes on time or, from late payment penalties. If a complaint is successful, the adjustment will be applied to the tax roll. Refund requests must be made in writing.

METHODS OF PAYMENT

Mail or in Person: Town of Hinton (cheques payable to the Town of Hinton)
2nd Floor, 131 Civic Centre Rd Hinton, AB T7V 2E5

Office Hours: Monday to Friday 8:00 am to 4:00 pm

Accepted Payments: Cash, Cheque or Debit

ONLINE BANKING: Account Number - Roll Number (as shown on the front of this notice) Remember to leave time for processing.

DROP OFF BOX: Payments can be dropped off after hours in the secure drop box located at the right side of the main entrance. Please ensure your stub portion of notice accompanies payment.

If you have a change of contact information or would like to request a receipt for property taxes paid please contact the Town of Hinton Tax Department at 780-865-6017 or taxes@hinton.ca.